

BACKON

Updated: 6/9/23

- ❑ Our flat fees can **change at any time** without notice.
- ❑ When your total helpdesk spend reaches **\$50, \$200, and \$500**, you unlock corresponding discounts on hands-on services. See discounted rates in the table below.
- ❑ **Parts are not included** in the flat fee and will incur an additional charge.
- ❑ We offer a **30 day guarantee** on labor.
- ❑ We **do not charge fees** for services not successfully completed.
- ❑ Our flat fee services are designed and priced **for residential customers** only.
- ❑ Some services will require pick up and drop off and may incur an additional fee (\$35).
- ❑ Emergency rates (when available) increase fees by 33%.

Our current rates:

	REGULAR	10% OFF	20% OFF	30% OFF	TYPICALLY PERFORMED
Computer Tune-up	\$100.00	\$100.00	\$100.00	\$100.00	Remotely
Data Backup/Transfer	\$100.00	\$100.00	\$100.00	\$100.00	Remotely
Data Recovery	\$300.00	\$300.00	\$300.00	\$300.00	In-Office
Diagnostics	\$50.00	\$50.00	\$50.00	\$50.00	On-Premises
Hardware Install	\$100.00	\$100.00	\$100.00	\$100.00	On-Premises
Memory Upgrade	\$100.00	\$100.00	\$100.00	\$100.00	On-Premises
Network Setup	\$150.00	\$150.00	\$150.00	\$150.00	On-Premises
New Computer Setup	\$150.00	\$150.00	\$150.00	\$150.00	On-Premises
Operating System Install	\$150.00	\$150.00	\$150.00	\$150.00	In-Office
Printer Setup	\$100.00	\$100.00	\$100.00	\$100.00	On-Premises
Screen Replacement	\$150.00	\$150.00	\$150.00	\$150.00	On-Premises
Software Install/Setup	\$100.00	\$100.00	\$100.00	\$100.00	Remotely
Technology Consultation	\$150.00	\$150.00	\$150.00	\$150.00	Remotely
Virus/Spyware Removal	\$150.00	\$150.00	\$150.00	\$150.00	Remotely

Thank you for choosing **BackON!**

<https://backontech.com/>