

# BACKON

Updated: 5/8/20

- ❑ When your total helpdesk spend reaches \$50, \$200 and \$500, you unlock corresponding discounts on hands-on services. See discounted rates in the table below.
- ❑ Our flat fees can change at any time without notice.
- ❑ Parts are not included in the flat fee and will incur an additional charge.
- ❑ We offer a 30 day guarantee on labor.
- ❑ We do not charge fees for services not successfully completed.
- ❑ Our flat fee services are designed and priced for residential customers only.
- ❑ Some services will require pick up and drop off and will incur an additional fee (\$35).
- ❑ Emergency rates are available and increase fees by 33%.

Our current rates:

	REGULAR	10% OFF	20% OFF	30% OFF
New Computer Setup	<b>\$150.00</b>	\$135.00	\$120.00	\$105.00
Computer Tune-up	<b>\$75.00</b>	\$67.50	\$60.00	\$52.50
Data Backup or Transfer	<b>\$150.00</b>	\$135.00	\$120.00	\$105.00
Data Recovery	<b>\$300.00</b>	\$270.00	\$240.00	\$210.00
Email Setup	<b>\$75.00</b>	\$67.50	\$60.00	\$52.50
Hardware Install	<b>\$75.00</b>	\$67.50	\$60.00	\$52.50
Troubleshooting/Repair	<b>\$450.00</b>	\$405.00	\$360.00	\$315.00
Memory Upgrade	<b>\$75.00</b>	\$67.50	\$60.00	\$52.50
Operating System Install	<b>\$150.00</b>	\$135.00	\$120.00	\$105.00
Printer Setup or Troubleshoot	<b>\$75.00</b>	\$67.50	\$60.00	\$52.50
Software Install & Setup	<b>\$75.00</b>	\$67.50	\$60.00	\$52.50
Technology Consultation	<b>\$150.00</b>	\$135.00	\$120.00	\$105.00
Virus & Spyware Removal	<b>\$225.00</b>	\$202.50	\$180.00	\$157.50
Screen Replacement	<b>\$150.00</b>	\$135.00	\$120.00	\$105.00
Wireless Networking	<b>\$75.00</b>	\$67.50	\$60.00	\$52.50

Thank you for choosing **BackON** !

<https://backontech.com/>